

**Redmond Gary**

**RG**

**Australia Pty.Ltd.**

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# SERVICE BULLETIN

**DATE:** 29<sup>th</sup> February, 2012

**MACHINE OR VEHICLE AFFECTED:** 9.5 Tonne Drum Transporter

**SERIAL NOS:** 10755, 10756, 10818, 10819, 10820, 10821

**RISK IDENTIFIED:** Possibility of damage to equipment

## **DESCRIPTION:**

A potential manufacturing and/or design fault has been identified in the coil cradle assembly of these machines. It was discovered that the rotating coil cradle is deflecting beyond allowable limits in the loaded condition and this makes it impossible to actuate the drum rotation locking device. The deflection is proportional to the weight of the drum loaded on the machine and also its eccentricity.

For this reason, Redmond Gary Australia is imposing a temporary load limit of 4000kg (maximum drum-and-cable weight) to these machines until a permanent solution to this problem can be implemented.

## **CUSTOMER ACTION REQUIRED:**

Machine owners must immediately inform operators not to load machines with drum-and-cable assemblies greater than 4000kg.

## **RG ACTION REQUIRED:**

Redmond Gary Australia undertakes to return one of the affected vehicles to its premises at Molendinar, Queensland immediately for detailed examination of this fault. Suitable design or manufacturing modifications will be formulated to ensure a permanent solution to this problem. Machine owners will be informed of further details in the nearest future.

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Gary Danks B.Eng (Mech.)  
Director