

Redmond Gary

RG

Australia Pty.Ltd.

ACN 070 053 584

23-25 Production Ave
Molendinar, Queensland, 4214
Australia

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SERVICE BULLETIN

DATE: 30th April, 2012

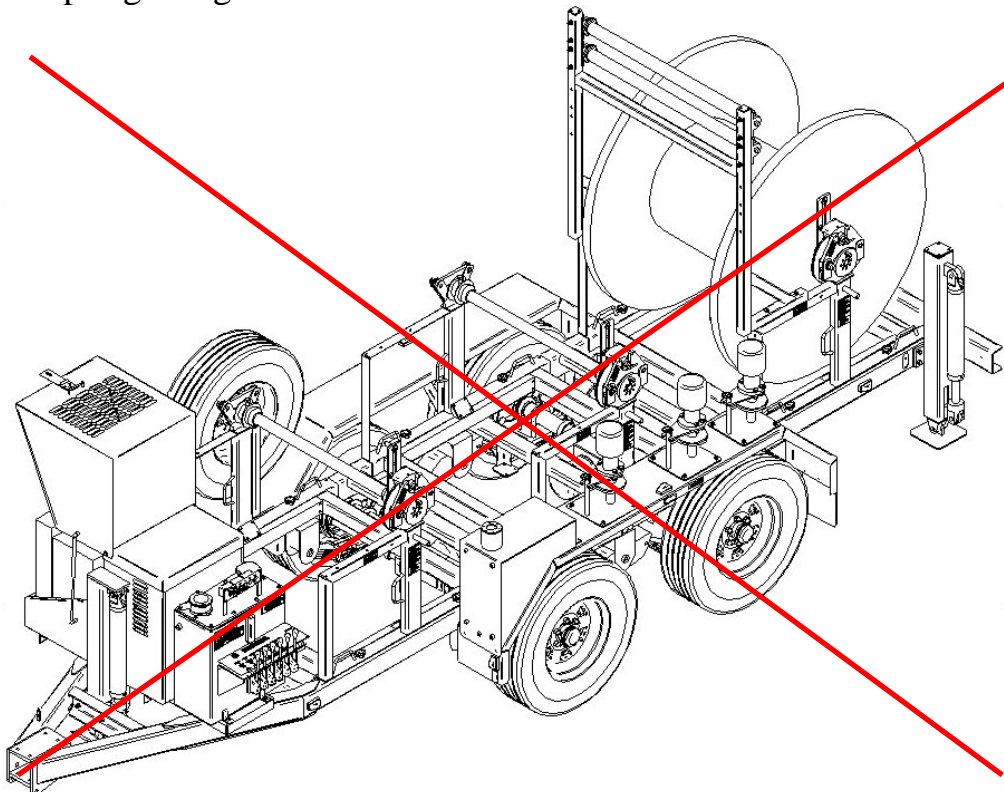
MACHINE OR VEHICLE AFFECTED: ABC 3-Drum Trailers

SERIAL NOS: 10560, 10617, 10632, 10643, 10655, 10656, 10657, 10684, 10707, 10719, 10720, 10727, 10728, 10731, 10735, 10738, 10739, 10740, 10741, 10795, 10800, 10815, 10817, 10829, 10830 and 10834.

RISK IDENTIFIED: Possibility of damage to equipment.

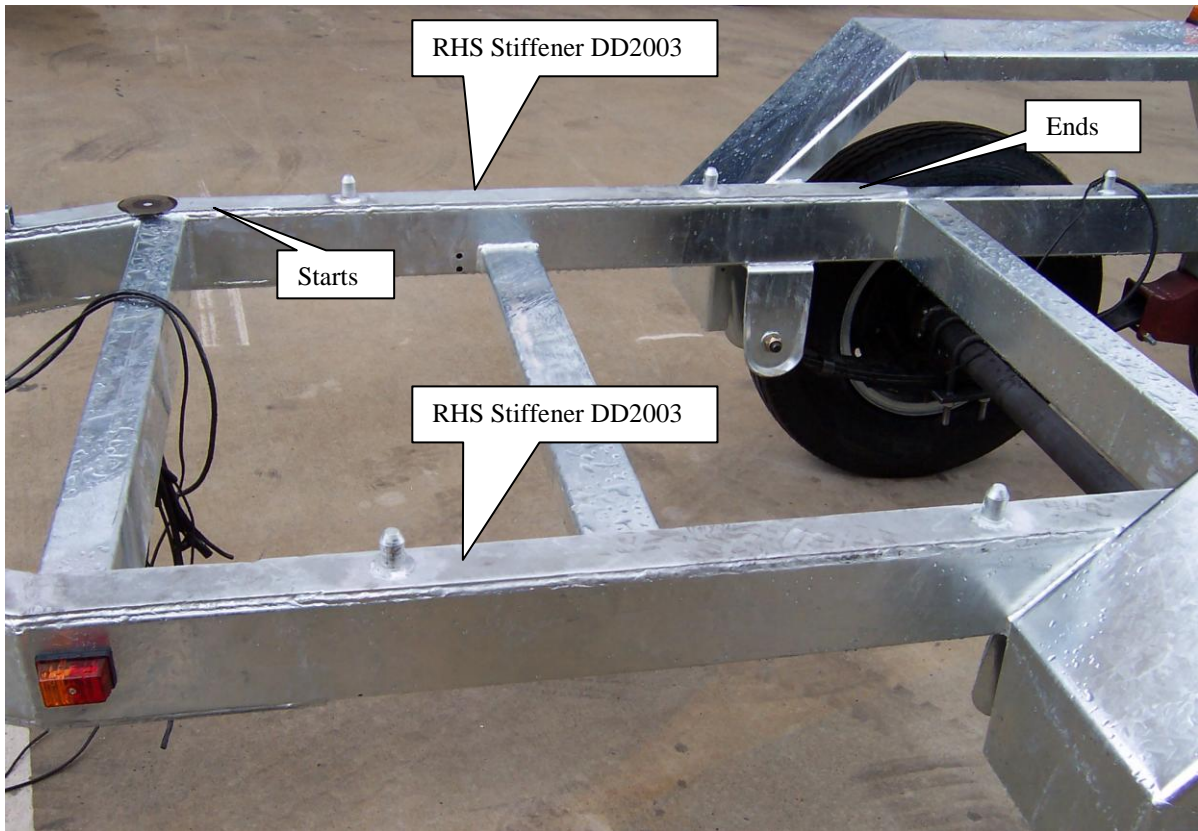
DESCRIPTION:

A potential manufacturing and/or design fault has been identified in the frame of these machines. It was discovered that RHS Stiffener DD2003 was not fitted to some trailers. For this reason, Redmond Gary Australia is imposing a temporary load procedure restriction for these trailers. The loading of the rear drum only load case is strictly not allowed as this may lead to cracking and subsequent failure just forward of the Front Spring Hangers.

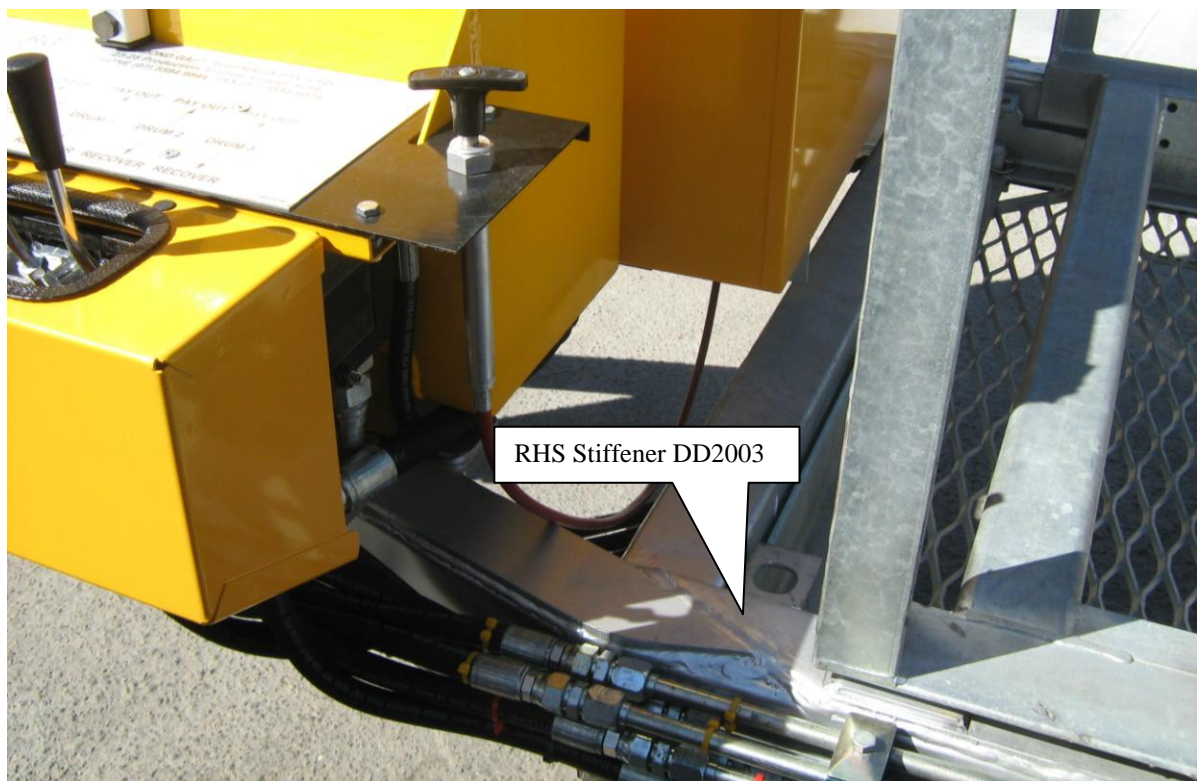


CUSTOMER ACTION REQUIRED:

Machine owners must immediately implement an inspection to confirm if RHS Stiffener DD2003 is fitted for the trailer serial numbers above. If this is not fitted, please contact Redmond Gary to arrange rework.

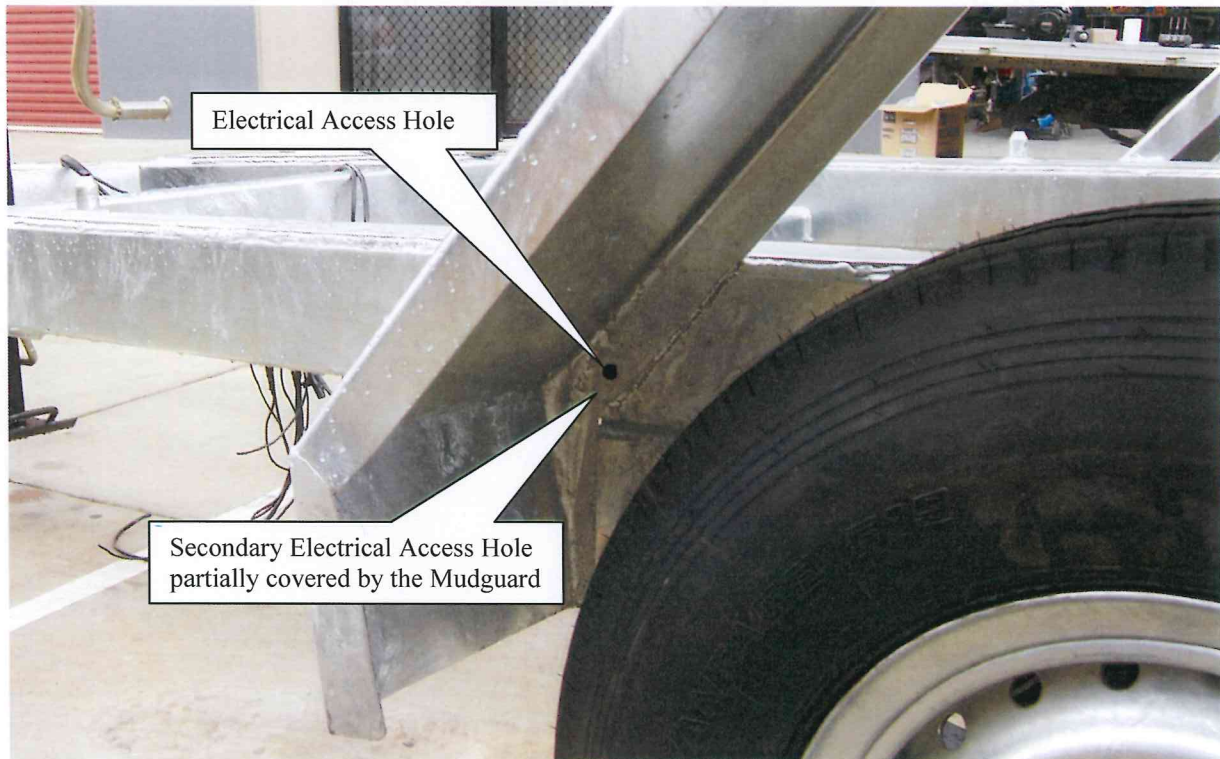


Note: Some trailers have fixed drum frames and others have removable drum frames as illustrated here. In both cases this stiffener is required.



Machine owners must immediately implement an inspection of the Front Suspension hanger welding and the electrical access hole directly under the front of the mudguards. If there is any sign of cracking, the trailer is to be withdrawn from service until repair and the additional RHS stiffeners added.

Additionally an inspection is needed to confirm that there is not a second electrical access hole directly under the front of the mudguards. If a second electrical hole is found then this trailer should be withdrawn from service until an additional RHS stiffener is added.



RG ACTION REQUIRED:

Redmond Gary Australia undertakes to complete this rework for trailers returned to our manufacturing facility located at 23-25 Production Avenue Molendinar, Queensland 4214 Australia.

Please contact Darren Hoare, our Service & Spare Parts Manager, on (07) 5594 9844 or Mobile 0421 643 391 to arrange this rework.

Should you have any further concerns or questions please feel free to contact Darren Hoare in the first instance concerning this matter.

.....*G. Danks*.....
Gary Danks B.Eng (Mech.)
Director